



OFFICE OF THE MAYOR

JAMES E. MAYO
MAYOR

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EXECUTIVE ORDER

Date: Thursday, March 12, 2020

From: Mayor James E. Mayo 

To: Director of Administration Stacey Rowell, Assistant Director Richard Moore

CC: Angie Sturdivant, City Attorney, Jimmie Bryant, COO

On Thursday, March 12, 2020, given the state of the Coronavirus (COVID-19) pandemic in the United States of America, and more specifically, the Public Health State of Emergency declared by Louisiana Governor John Bel Edwards on today, I am issuing this Executive Order temporarily halting, for 60-days, the disconnection of residential and business water accounts for non-payment. This is being done to ensure residents and businesses have access to clean water for sanitary purposes to help minimize the spread of the Coronavirus (COVID-19). The repeated washing of hands and sanitizing of surfaces is key to helping mitigate this disease. However, I want to be clear that this Executive Order does not exempt any residential or business water account customers from fulfilling their obligation to pay their monthly bill in full. We encourage all customers to pay their bills on time. However, for the next 60-days and for public health purpose, I have called for a halt to disconnection of residential and business water customer accounts for non-payment.